

Your Child's Class Information

August 22, 2011 - June 2, 2012

Student 1	Class 1: _____	1st Class: _____
	Class 2: _____	1st Class: _____
Student 2	Class 1: _____	1st Class: _____
	Class 2: _____	1st Class: _____
Student 3	Class 1: _____	1st Class: _____
	Class 2: _____	1st Class: _____

Office Hours

We are so excited that you have chosen Tumblebees Ultimate Gym for your child. We are here if you have any questions or concerns.

Mon-Thu 9:00-7:15 Fri 9:00-12:30 Sat 9:00-12:30






Holiday Closings

Sep 5	Labor Day	Apr 6-9	Spring break
Nov 24-26	Thanksgiving	May 28	Memorial Day
Dec 23-Jan 1	Winter break		



6904 Downwind Road • Greensboro, North Carolina 27409
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Member Handbook

-  Tuition & Fees
-  Refunds & Cancellations
-  Make-up Classes
-  Class Guidelines
-  Hours & Closings



NEW THIS YEAR!

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ELEVATING CHILDREN'S WELLNESS AND FITNESS



2011-2012

Tuition & Fees

An annual registration fee of \$35 per child is due at the time of enrollment and renewed annually during fall registration. This fee is not refundable or transferable. Upon paying a registration fee and current month's tuition, you are enrolled in Tumblebees' School Year Program. This program is ongoing beginning August 22, 2011 and ending June 2, 2012. You may enroll at any time, space permitting, and withdraw at any time with a **one month written cancellation notice** that can be obtained at the front desk.

- ✧ For your convenience, all tuition for the year 2011-2012 will be paid monthly.
- ✧ Monthly tuition: \$61 (based on one child, one hour class) if paid by automatic draft every month. Sibling rate: \$56/month. Drafts made 1st week of month.
- ✧ Monthly tuition: \$65 (based on one child, one hour class) if paid by credit card, debit card, cash or check. Sibling rate: \$60/month. Payments are due on the 1st of the month. If payment is not received by your child's first class each month, you will be subject to a \$10 late fee. Fees are the same for each month regardless of holiday closures or "fifth" days.
- ✧ You may set up an automatic draft payment plan by using a credit card, debit card or checking account by filling out the Automatic Draft Information form. **If you were on automatic draft this past year, that information is destroyed for your security and therefore, this information must, once again, be provided to the front desk.** Please keep the front desk informed concerning any change in automatic draft information, including but not limited to a new card expiration, and lost / stolen card.
- ✧ Any draft that is declined or check that is returned is subject to a \$25 service charge from Tumblebees. Two declined drafts or returned checks can result in loss of membership.
- ✧ We reserve the right to cancel your membership due to non-payment of tuition.

Refunds

Registration fees, tuition, birthday party deposit, dance recital fee and summer fees are non-refundable. If the Owners or Office Manager feels there are unique circumstances, we will discuss with you the best way to resolve the situation.

One-Month Cancellation Notice

We understand that there may be a time that you must withdraw your child from Tumblebees. **To formally withdraw, you must fill out our Membership Cancellation Form only at the front desk. Please know that any unpaid balances, plus a one-month cancellation fee, is due upon completion of this form at the front desk.** By informing us that your child will be discontinuing their class, it enables a child from our waiting list to get into our program.

Make-up Classes

Tumblebees offers an Open Gym one time per month for those students that need to make up a class. It is normally done the last Friday of every month from 3:30-5:30 pm. Preschool hour is from 3:30-4:30 and schoolagers are welcome from 4:30-5:30. Your child(ren) may make up his / her classes provided that your tuition is current. No exceptions to this policy will be made. In the event of inclement weather, please call the gym to find out class status. All classes missed due to weather will be made up in Open Gym. Tuition is non-refundable.

Class Guidelines

Children participating in Tumblebees Ultimate Gym (TUG) classes must follow the following guidelines:

- ✧ Comfortable season-appropriate clothing
- ✧ Bare feet in the gym
- ✧ No chewing gum
- ✧ Long hair **must** be tied back
- ✧ No jewelry can be worn for safety reasons

TUG has an observation deck upstairs. **We encourage parents to watch their children from there.** However, with our preschool children, sometimes it is more difficult for them to separate. We have no problem with you remaining with your preschooler until they are comfortable with you not being with them.



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